East Asian Resources (EAR)

Cassie Liu, Kelsey Hammer, Leah Ramsier, and Rachel Anne Spencer

Agenda

- Overview of Current System
- Problems
 - Listservs
 - Workshops
 - Social Media
 - Communication
- Wrap Up
- Questions

What do student workers do?

- Managing acquisitions
- Serving as liaisons to the collection for EAR's users (students, faculty, and visiting scholars)
- Promoting the collection on social media

@Cassie - it would be great to get a picture of the student workers here, or even just one student worker in action! If not, I can find generic pictures to go with each of these tasks. ---RA

What's the problem?

- Listservs
- Social Media
- Workshops
- Communication

Collaboration

- Schedule weekly meeting *each semester*
 - Social media posts for the week
 - Upcoming listservs
 - Opportunity for workshop planning/brainstorming
- Slack
 - Platform for getting quick answers to questions
- Trello
 - Store post/listserv schedule and assignments
 - Track completion of posts/listservs

Social Media

- Weekly meetings
 - Accountability
 - Offer opportunity for changes
- Different language partner
 - Offer feedback
- Tools
 - Password manager (LastPass) improve security and login easier
 - Hootsuite schedule posts in advance
 - Trello track ideas and progress

WORKSHOP ARTIFACTS(CASSIE)

Please join East Asian Resources at

THE CHINESE E-RESOURCES LIBRARY ORIENTATION

Monday, September 28th at 11 o'clock Room 133 Davis Library

CLICK TO RSVP

LIBRARY CHINESE E-RESOURCES WORKSHOP 中文電子資源工作坊

> Featuring: Dr. Wei-cheng Lin Associate professor Art Department, UNC-Chapel Hill

> > Thursday, October 30th, 2014

12:00pm—1:00pm

Room 214, Davis Library

Lunch will be provided (Please RSVP ailingc@email.unc.edu with by 10/26)

In this workshop, Dr. Weicheng Lin, 林微正, will share his expertise and in depth knowledge of a few Chinese databases supported by the Taiwan Library grant. Besides introducing database contents and their applications for different purposes, Dr. Lin will use a few art historical topics to demonstrate how electronic resources are effective resources to support dass and general projects. Tips and pointers as well as implications of using or misusing electronic resources in the academic research today will also be discussed.

UNC LIBRARY EAST ASIAN RESOURCES Hsi-chu Bolick, East Asian Librarian: <u>holick@email unc edu</u> Ai-Ling Chang, Dept. Assistant: <u>ailingc@email unc edu</u> (919)962-1278

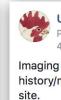


Facebook posts (Cassie)



UNC Library East Asian Resources (UNC 东亚馆藏) @UNCEastAsianLib

https://www.facebook. com/UNCEastAsianLi b



UNC Library East Asian Resources (UNC 东亚馆藏) Published by east.asian.resources@gmail.com [?] · November 7 at 4:20pm · ❸

Imaging Kanto. An interesting project from Duke to reconstruct the history/memory of earthquake in Japan from the postcards. Visit the site.



Imaging Kantō



UNC Library East Asian Resources (UNC 东亚馆藏) added 2 new photos. Published by east.asian.resources@gmail.com [?] · October 12 · ⑨

South Korea's Gorgeous Thor: Ragnarok Poster Is Based on a Classic Work of Art

http://nerdist.com/thor-ragnarok-marvel-south-korea-poster/

#Thor #Ragnarok #SouthKorea #Poster



LISTSERVS: PROBLEMS

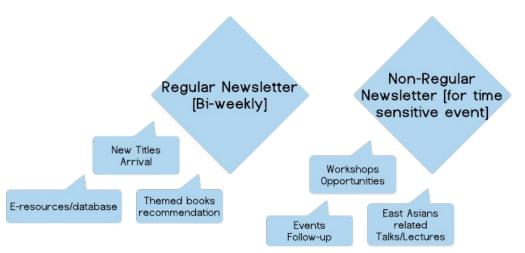
- 1. Multiple listservs: inactive, overlapping, ...
- 2. The lack of a schedule
- 3. Little stylistic consistency among individual newsletters sent out by different student workers
- 4. Failure to reach out to the intended audience body



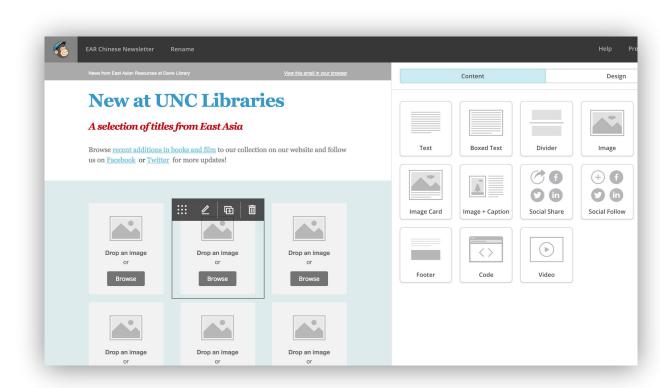
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	jason@generitech.biz	1 Jason	Beards	Developer	Two weeks ago	3/20/2013 10:06AM
Autoresponders	freddie@generitech.biz	E Freddie	von Chimp	Boss	Two weeks ago	3/20/2013 10:06AM
Q Search	alvaro@generitech.biz	E Alvaro	Cohen	Developer	Two weeks ago	3/20/2013 10:06AM
	tyrick@generitech.biz	Tyrick	Hobbes	Designer	Two weeks ago	3/20/2013 10:06AM
	fed@generitech.biz	E Fed	Scheuneman	Developer	Two weeks ago	3/20/2013 10:06AM
	mardav@generitech.biz	1 Mardav	Brandes	Developer	Two weeks ago	3/20/2013 10:06AM
	caleb@generitech.biz	1 Andrew	Caleb	Designer	Two weeks ago	3/20/2013 10:06AM
4	gregg@generitech.biz	E Gregg	Chernov	Researcher	Two weeks ago	3/20/2013 10:06AM

Listservs: Step 2

Creating two types of newsletters--regular and non-regular--based on the nature of the content.



LISTSERVS: STEP 3



Creating template for the newsletter to ensure the quality and stylistic consistency of the newsletter

Sample Newsletters

View this email in your browser

新电子书数据库: Chinamaxx

大家好,

东亚资源馆近期新增一个数据库的服务 Chinamaxx, 在这里向大家做简短介绍, 希望可以扩充您的阅读和学习资源。

Chinamaxx是一个中文电子书数据库,含有价值1.9亿元的书目数据,是由中国国 内100个学校组成的馆藏咨询平台。读者查询需要的资源,可以直接进行全文阅 读并且提供原版PDF,功能非常强大.

如需使用Chinamaxx,请在UNC学校IP范围内登录网址:www.chinamaxx.net即可 查看全库。

希望大家可以使用体验。详细的使用指南请见辩接: http://libraryblogs.unimelb.edu.au/files/2011/07/Chinamaxx-Users-Manual-2.pdf

如有疑问,请email我们。谢谢!

祝好, 东亚资源馆



A selection of new materials from East Asian Resources

추수감사절이 지나고 나니 벌써 종강이 다가오네요! 성공적인 학기 마무리 하시길 바랍니 다

신간이 도착했습니다^^ 데이비스 도서관 공사와 추수감사절로 인해 도서 정리가 늦어지고 있습니다. 안내드린 신간 중 빨리 읽고 싶으신 책이 있으시면 연락주세요! 이 밖에 필요하신 책과 DVD도 언제든 신청 바랍니다.

East Asian Resources Korean studies







LISTSERVS: STEP 1

Consolidating the multiple, redundant mailing lists

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: [Fall 17 Chinese Student List Created Sep 06, 2017 12:53 pm No rating yet	15 Subscribers	43.5% Opens	13.0% Clicks	+ ⊕ Stats ∨	
:	Visiting Chinese Scholars for Fall 2017 (17 people) Created Sep 01, 2017 12:25 pm No rating yet	24 Subscribers	33.3% Opens	0.0% Clicks	+♣ Stats ♥	 *Chinese Faculties/Researcher
:	EAR Korean Created Mar 24, 2017 1:36 pm No rating yet	2 Subscribers	0.0% Opens	0.0% Clicks	+ ≜ Stats ∨	* Chinese Students *Korean Faculties/Researcher
:	Visiting Scholars Created Feb 25, 2016 4:33 pm No rating yet	33 Subscribers	13.1% Opens	1.5% Clicks	★ Stats ✓	*Korean Students
:	East Asian Resources Faculty and Grad Students Created Jan 26, 2016 12:45 pm No rating yet	38 Subscribers	31.5% Opens	4.5% Clicks	+ 💁 Stats 🗸	
:	EAR Korean Listserv Created Nov 04, 2015 2:31 pm No rating yet	4 Subscribers	56.3% Opens	18.2% Clicks	+≜ Stats ✓	

LISTSERVS: CONT.

Users Acquisition: New outlets for signing up

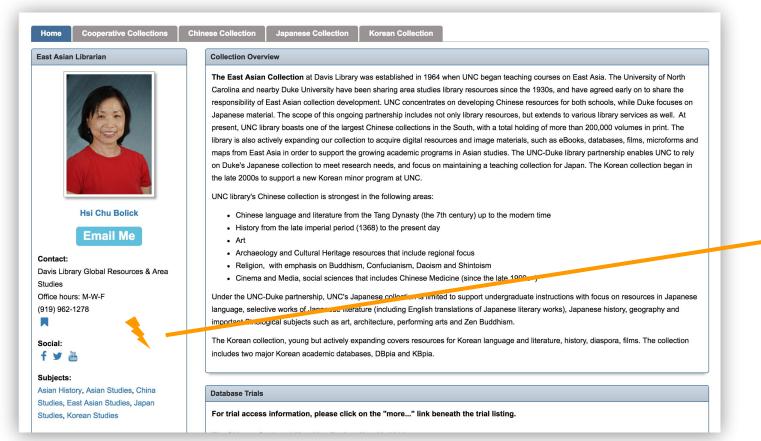
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fx	Name									
	А	В	С	D	E	F				
1	Name	Email	Year							
2	Songzi Liu	songzi@live.unc.edu	Graduate							
3	Shuguang Wang	hunrose@live.unc.edu	Graduate							
4	Chuxuan Li	chuxuan@live.unc.edu	Graduate							
5	Changjia Cai	changjia@live.unc.edu	Graduate							
6	Huiming Xu	xhm1031@hotmail.com	VIS							
7	Xiangwu Lai	1980864393@qq.com	VIS							
8	Weigang Xu	wei33@live.unc.edu	VIS							
9	Qing Mu	muqingcuc@163.com	VIS							
10	Yue Yang	287569987@qq.com	VIS							
11	Hang Liu	42045294@qq.com	VIS							
12	Yanping Zhang	3380550@qq.com	VIS							
13	Zhongbo Jiang	jzhongbo@163.com	VIS							
14	Xi Lin	lxhenry@live.unc.edu	Graduate							
	LUYING XU	xuluying1103@163.com	VIS							
15 16	LUYING XU	xuluying1103@163.com	VIS							





Popular Group Messaging/social media platforms in East Asian Countries

EAR WEBSITE



Listservs Signup

Workshops

Problems

- Lack of user input
- Lack of general staff input
- Non-collaborative workflow
- Decreased support for partnerships

Workshops

Step 1

Collect User Input

- Suggestions Bowl at events
- Open Calls on Social Media
- Entries added to Trello Board

Step 2

Collect Staff Input

- Staff suggestions encouraged
- Staff suggestions added to Trello Board

Workshops

Step 3

Collaborative Decision Process

- Staff members and head librarian comment and move Trello board entries
- Event possibilities are also discussed at weekly meetings

Step 2

Collaborative Logistics Process

- One a handful of select event is chosen as a desired outcome, a staff member checks the logistics
- Is speaker available? Is price possible?
- If price is not do-able, student will check partners list and contact potential partners
- Final go ahead is given by head librarian

Workshop Model Comparison

To sum up...

Better Communication method: introducing **Stack** + regular group meeting

Better *planning* and *tracking progress*: introducing **Trello**

Introducing a secure password manager : LastPass

Using a single social media posting platform: **Hootsuite**

Questions